



Remote Control

Secure remote management of computers & online meetings
- **no VPN needed**

Matrix42 Remote Control

Sounds familiar?

- Your company and departmental structures are distributed over different locations?
- Not every location has an IT expert on site?
- More and more users work from their home office! And you need to be able to access computers and servers to support them optimally?

A normal day in the life of an IT professional



Wouldn't it be great ...

... to be able to access all computers from anywhere
and in any situation,
**whether in the corporate network or the home
office**

access and control them remotely as if you were
physically on site?

And what if...

... you and your users could easily
collaborate online from anywhere, anytime,
whether in the office, home office or a café?

Remote Control – At a glance

Your little helper for fast and secure remote control of business devices and online collaboration

Remote maintenance of company equipment

- Location independent
- No VPN needed
- Live support or control unmanned computer

Online meetings & web conferences for employees

- For up to 100 participants
- Including screen transfer, whiteboard function (Windows) & data transfer
- Easy collaboration on documents

Remote maintenance - in detail

- **Remote maintenance for PCs**
for live support or control of unmanned computers via remote clients.
- **Display of Terminal Server sessions**
allows administrators specific access to one or more sessions.
- **Connection logs**
provide an overview of all sessions and can be exported via a CSV file.
- **Recording of sessions**
is possible optionally or as a default, e.g. to meet the obligation to provide evidence (possibly required by the works council).
- **Remote print jobs**
can be redirected to the respective printer on site.
- **Reports on system configuration and with usage information**
for each computer. All client status changes are immediately communicated to the server.
- **Automatic update**
of all clients in the network.
- **Support for audio and video transmission**
for optimal communication and fast problem solving.
- **Support of multiple languages;**
the master module automatically adapts to the language of the operating system.

Online-Meetings – in detail

- Video transmission and chat
- Conference Call and VoIP
- Session & Webinar Manager
- Convenient invitation by e-mail
- Interactive whiteboard (Windows)
- Secure file transfer
- Moderator selection and assignment of rights
- Application selection
- Participation via browser via the WebClient possible
- Mobile App for Android & iOS
- Extensive module adaptation (functions, logo, etc.)
- Session recording function
- Logging via online log
- Integration of individual Web content into the sidebar (via URL)

Your Benefits



As a **IT-Expert**

- **No VPN access required**
Fast connection via the Internet
- **Available as both a cloud service or on-premises**
via local connection server – both options at no additional cost!
- **256-bit AES encryption**
and easy protection of access via AD. TÜV approved
- **Simple implementation;**
Fast integration of master and client components via the PrePackaged Software Wizard
- **Remote control and collaboration in one solution**



As a **User**

- **Individual support**
Whether or not an IT expert is available at the location - always individual support
- **Collaboration**
Online team meetings, including data transmission, screen transmission, camera and audio/video



As a **Company**

- **Optimal resource utilization**
 - IT experts can help regardless of location
 - One solution for remote maintenance and online collaboration



Thank you!

Matrix42 AG | Elbinger Str. 7
60487 Frankfurt Main | Germany